APRIL 1992

(HSQB)

Attachment 4.40-A Page 1 OMB No.:

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: North Carolina

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Survey and Certification Education Program

The State has in effect the following survey and certification periodic educational program for the staff and residents (and their representatives) of nursing facilities in order to present current regulations, procedures, and policies.

Attached you will find the listing of Educational offerings for providers and/or the community beginning August 1990. This list is maintained ongoing. Lessons plans and attendance rosters are on file in the Certification Section, Division of Facility Services.

The Training Branch of the Certification Section will continue to entertain all requests for training from the provider and consumer community.

In addition, the Training Coordinator is available by telephone five days per week for technical assistance with OBRA regulation. This service will continue ongoing.

Community College based training is planned for Educational offerings on Nurse Aide Registry. This will be developed and conducted by the staff of the Nurse Aide Registry, located at the Division of Facility Services.

In addition to <u>Provider Training</u> listed the Division of Facility Services has three standing committees with the provider community which provide for regulatory clarification. These three committees are:

- 1. Regulatory Focus Committee Committee of Long Term Care Association members, providers, and staff of the Division who meet monthly to address regulatory concerns and send out a newsletter to all providers.
- 2. Home Health Liaison Committee Composed of providers and Association members from the home health industry that meets quarterly to address regulatory concerns. Newsletter is sent out quarterly.
- 3. ICF/MR Review Committee Composed of Association members, institutional and community providers, and state representatives. Meets once a quarter to clarify issues related to ICF/MR. A newsletter is sent to all providers.

The Division also provides staff at winter and summer meetings of the North Carolina Health Care Facilities Association Convention to serve on panels, give presentations and participate in workshops.

TN No. 92-25 Supersedes TN No. New

Approval Date AUG 27 1992 Effective Date 04-01-92

A staff person is provided to teach a session of the class for Nursing Home Administration being licensed in North Carolina on an ongoing basis.

Staff of the Division make themselves available to the long term care industry on an ongoing basis to provide training when new requirements come down. For example, we have volunteered to provide statewide training on changes in OBRA.

Staff of the Division are available for long term care seminars when requested to serve on panels or make presentations. For example, on May 7th of this year the Certification Chief served on a panel of a Division of Aging session in Greensboro.

Staff with the Division of Medical Assistance have provided training in the area of advanced directives.

The Nurse Aide program has also provided training to providers. (See attached)

We have requested an additional staff development position in this coming years' budget to provide additional training to providers and residents. We will take requests from the provider community for local training at facilities, provide staff for training at corporate and association meetings when requested, provide ongoing training in Raleigh and Black Mountain for providers and provide staff for other training as time allows.

TN. No. 92-25 Supersedes TN. No. New Approval Date _____

Effective Date 4/1/92

PROVIDER TRAINING - AUGUST 1990 THRU NOVEMBER, 1991

8/15/90	North Carolina Health Care Facilities Association Mid Year Meeting	
9/11- 13/90	North Carolina Health Care Facilities Association	
9/19/90	Western Round-up - Dietetics	
9/20/90	N.C. Chapter of the American Colleges of Health Care Administrators - "OBRA Are We Ready"	
10/12/90	Legal Issues in Long Term Care Health - Raleigh	
10/19/90	Legal Issues in Long Term Care Health - Hickory	
12/5/90	N.C. Hospital Association "Insights on the Long Term Care Provisions of OBRA"	
2/3/91	Third Annual Post Graduate Workshop for Consultant Pharmacists 51	
2/18/91	General Regulatory Seminar, North Carolina Health Care Facilities Association	
3/5- 7/91	Provider Training for Resident Assessment Instrument	
3/13- 14/91	Provider Training for Resident Assessment Instrument	
3/19/91	Provider Training for Resident Assessment Instrument Provider Training for Resident Assessment Instrument	
3/21/91	Provider Training for Resident Assessment Instrument	
3/26/91	Provider Training for Resident Assessment Instrument	
4/10/91	N.C. Dietary Managers Association	
4/11/91	N.C. Nurse's Association Gerontology Council - Overview of the Resident Assessment Instrument	
5/9/91	Buncombe Co. Nursing Home Advisory Committee - OBRA Regulations	
5/24/91	University of North Carolina Asheville - Tenth Annual Western N.C. Gerontology Forum: Quality of Life and Resident Rights in Long Term Care: The Impact of OBRA	
8/22/91	Wilmington Area AHEC: Resident Rights and Quality of Life: A Social Worker's Perspective	
10/22- 24/91	N.C. Division of Aging: Aging and Health: The Community Connection: RAI	
10/23/91	Implementing the Patient Self-Determination Act - Asheville, N.C.	

PROVIDER TRAINING APRIL 1991 - MARCH, ~1992

10/28/91	Constituency Meeting - N.C. Hosp. Association: LTC Short Term Beds - MDS
11/11/91	Implementing the Patient Self-Determination Act - Fayetteville, N.C.
3/26/92	"On the Road to Excellence" Bristlecone Consulting Co.

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Training Provided to Providers, Community Colleges, Public Schools, by Consultant, Nurse Aide Certification, Division of Facility Services

Presentations: TRAIN THE TRAINER PROGRAM				
1. Sponsored by Division of Facility Services and North Carolina Health Care Facility Administration June, 1991				
 Greensboro Area Health Education Center October, 1991 ProCare Training NAR Program Coordinators, Evergreens, Greensboro Area Health Education 				
Center				
Program Coordinators, Gaston Community College November, 1991 5. North Carolina Annual Conference of Adult Educators from Community Colleges, Adams Mark,				
Charlotte, North Carolina May, 1992				
SMALL GROUP TRAINING SESSIONS 1. N.C. Department of Community Colleges meetings with administrators in charge of Nurse Aide				
Training				
2. N.C. Department of Public Instruction meeting with consultants of Health Occupations				
Education				
N.C				
5. Task Force for Unlicensed Personnel, North Carolina Board of Nursing Fall, 1991				
ON-GOING TRAINING THROUGH:				
1. North Carolina Nurse Aide Certification Advisory Committee				
 Hourly/daily communications with health care industry and training programs regarding 				
requirements of nurse aide training and competency and nurse aide registry.				
 Informational documents prepared and mailed to all training programs and competency evaluation programs on a regular basis. 				
ACTIVITIES FOR 1992 AND 1993				
1. Participate in Train the Trainer Programs as they are offered through the community colleges and through the				
Area Health Education Centers. 2. Regional presentations to Community Colleges when				
requested. 3. Presentation to North Carolina Nurses Association, August 23, 1992.				
TN. No. 92-25 Supersedes TN. No. New Approval Date Effective Date				